

MEDIASEAL® Decryptor Client – Quick Start Guide



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FOR SUPPORT VISIT: mediaseal.fortiumtech.com



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MEDIASEAL DECRYPTOR CLIENT - QUICK START GUIDE 3.9.2

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1 TABLE OF CONTENTS

1	TABLE OF CONTENTS	3
2	REGISTER	4
2.1	MEDIASEAL ACCOUNT.....	4
2.2	ILOK ACCOUNT.....	5
3	DOWNLOAD	6
4	INSTALL	7
5	ACTIVATE	8
6	ALLOCATE	11
6.1.1	<i>Allocate License to Physical iLok or Computer</i>	11
7	COMPLETE	12

2 REGISTER

2.1 MEDIASEAL ACCOUNT

Your will require a MediaSeal account to access content that is protected with Multi-Factor authentication.

If you do not have a MediaSeal Account, you will receive an email inviting you to register an account with MediaSeal.

*Follow the link "**Click Here to Register Your Details**" in the email you received and complete the online registration.*

If you have an existing MediaSeal Account, you can login anytime to update your details and download the latest software:

MediaSeal Portal

<https://gs.cloud.mediaseal.com/signin>

2.2 iLok ACCOUNT

When you register with MediaSeal, you will also require an iLok account. You can use an existing iLok account or create a new account. An iLok account is used by MediaSeal to hold the MediaSeal Decryptor client licence.

MediaSeal Decryptor Client needs a MediaSeal Decryptor Client license to work. The MediaSeal Decryptor Client license is managed using iLok technologies.

(Note - You can use a single company iLok account for managing multiple MediaSeal Licenses)

As part of the registration you will be asked to enter your iLok Account. Enter your iLok Account.

If you do not have an account, you can click on the link to create a new iLok account.



An account will be created at iLok.com on your behalf.

You can manage your iLok account:

iLok Account
<https://www.ilok.com>

The screenshot shows a web interface titled "Last steps of your registration...". It greets the user with "Hi" and explains that a MediaSeal license needs to be transferred to a physical iLok dongle. It states that one existing iLok account has been detected for the user's email. A small image of an iLok dongle is shown. Below this, there is a section titled "Use a found iLok Account" with a dropdown menu to select an account. A text input field labeled "iLok Account Name" is also present. At the bottom of the form is a "Continue Registration" button.

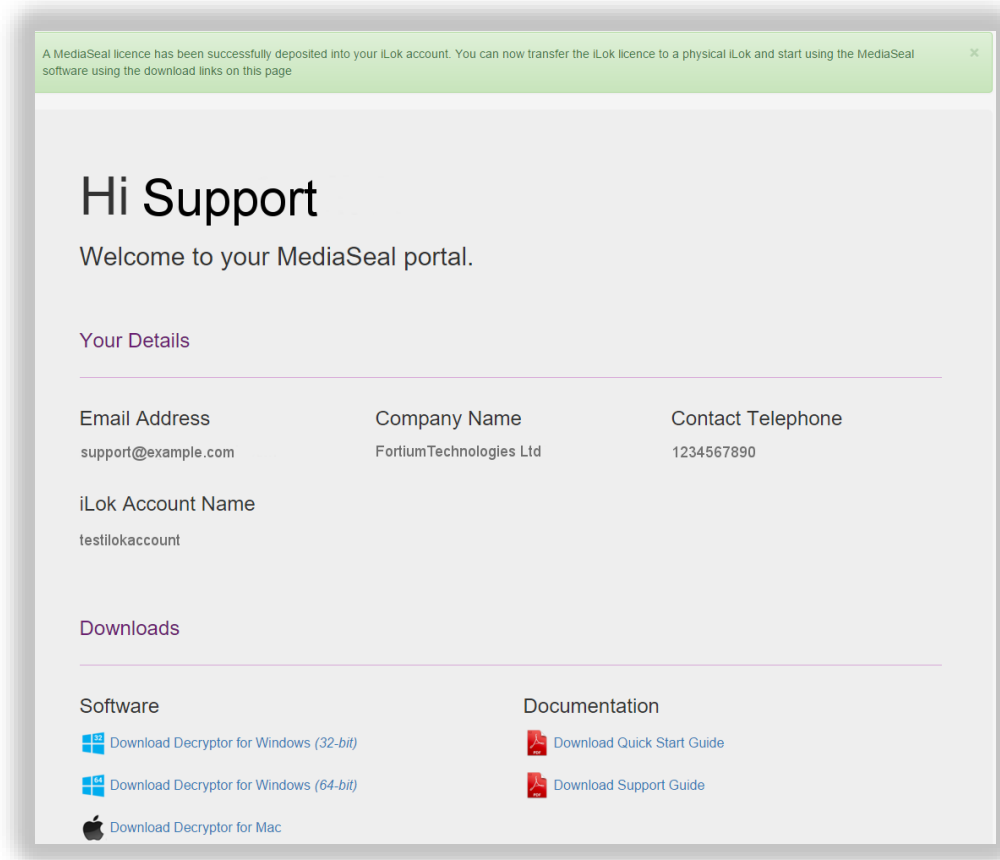
3 DOWNLOAD

After successfully registering on the portal you will be able to download the MediaSeal Decryptor Client software.

Download the software from the Software section that corresponds with your Operating System (OS).

If the software section is not visible, please contact the MediaSeal Support Team to activate.

MediaSeal Support Team
support@mediaseal.com



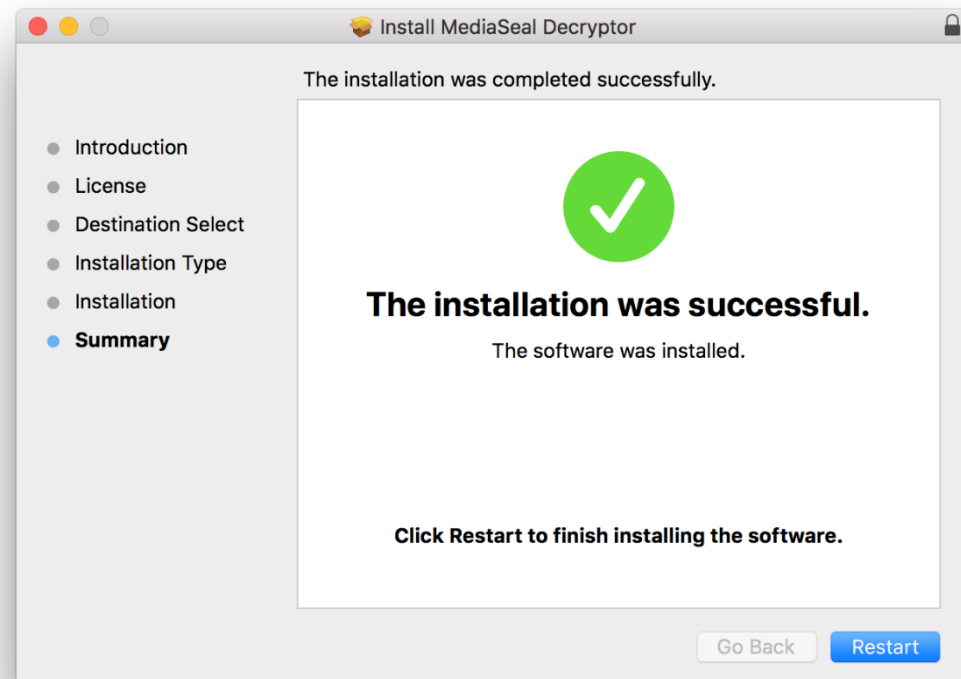
4 INSTALL

MediaSeal Decryptor Client will require you to restart the computer after installation.

Please save and close any open files before proceeding.

When the download is complete, launch the MediaSeal Decryptor Client Install package, the wizard will take you through the process of installing.

Once installation is completed, click restart to restart the computer.



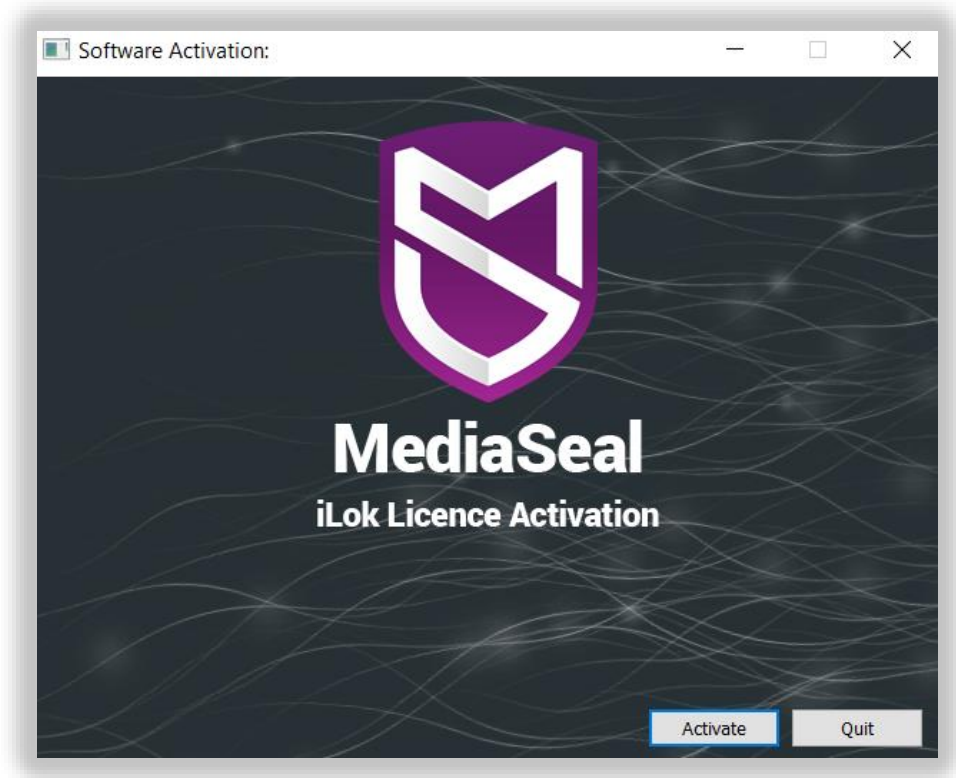
5 ACTIVATE

On first reboot, MediaSeal Decryptor Client will prompt you to activate your iLok license.

If the window does not appear, please follow the instructions below.



- Click the Decryptor Client Tray icon
- Click *Accounts*
- Click *Activate iLok license*



Enter your **iLok account** credentials.

- Enter your *User ID*
- Enter your *Password*
- Click *Next*



Software Activation:

MediaSeal

iLok

License Account Login

Please enter your ilok.com account credentials.

User ID:

Password:

Remember Me

[Forgot Password or User ID?](#)

[Create new account](#)

Next Back

Forgotten iLok Credentials?

If you have forgotten your iLok account credentials:

- Click *Forgot Password or User ID?*

This will take you to <https://www.ilok.com/#!/recover> to recover your iLok credentials.

Once you have entered your iLok Credentials, a screen will display the licenses available to activate.

You will need to Select the MediaSeal Decryptor license

- [Click on MediaSeal Decryptor License](#)
- [Click Next](#)

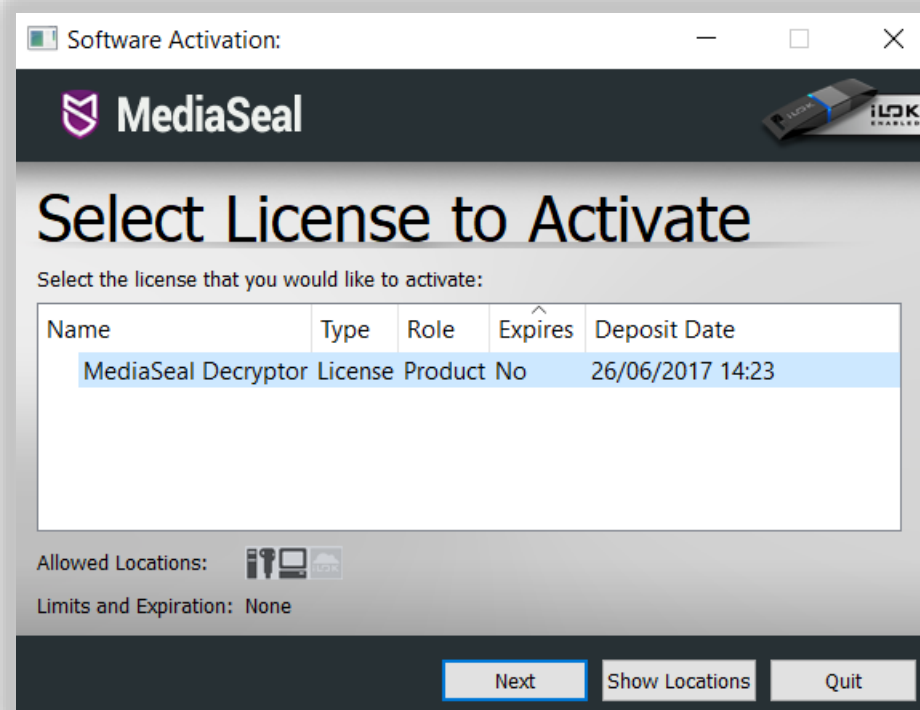


No MediaSeal Decryptor License?

If you do not have a MediaSeal Decryptor license available:

(The license may already be allocated. Please use iLok license Manager to de-allocate your MediaSeal Decryptor license back to your iLok account.)

Alternatively, please log back into the MediaSeal Portal and ensure that you have entered your iLok account.



MediaSeal Portal

<https://gs.cloud.mediaseal.com/signin>

6 ALLOCATE

You can allocate your MediaSeal Decryptor Client license to either a physical iLok or a computer.

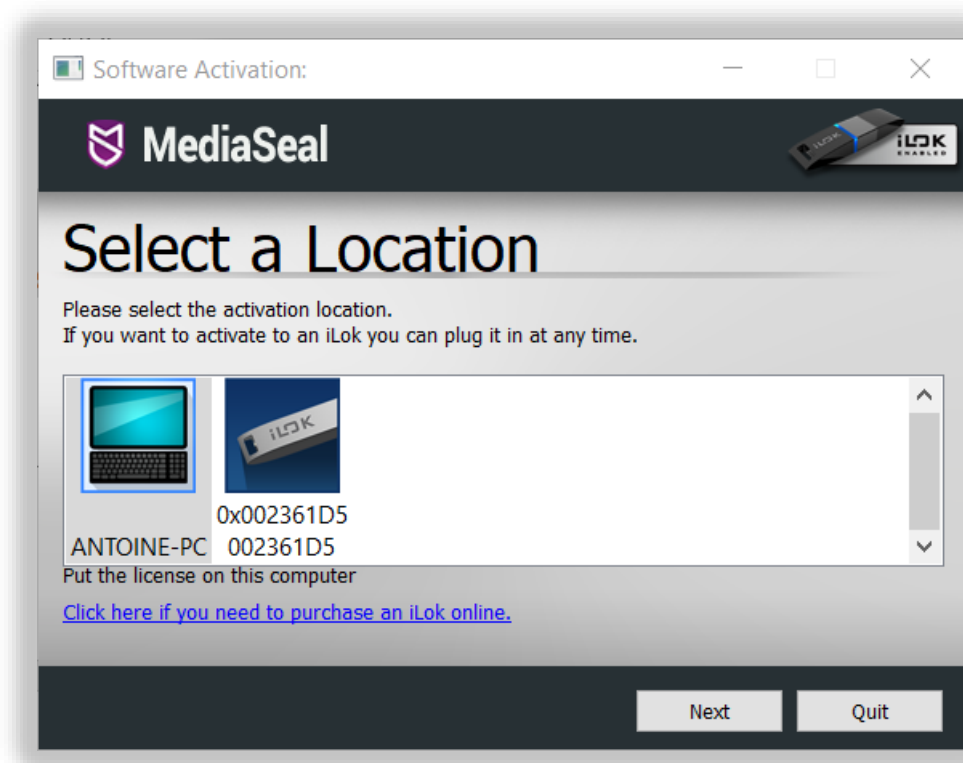
- [Select Your Computer or Your iLok](#)
- [Click Next](#)



6.1.1 Allocate License to Physical iLok or Computer

Allocating the MediaSeal Decryptor Client license to a physical iLok enables you to access protected content on multiple computers where MediaSeal Decryptor Client is installed.

If you allocate the licence to your computer, you will only be able to access MediaSeal protected content from your computer.



7 COMPLETE

Congratulations - The installation for MediaSeal Decryptor Client is now complete!



The MediaSeal Decryptor Client icon will turn from **grey** to **purple** to indicate the MediaSeal Decryptor Client has found a MediaSeal license. You should now be able to continue to work as normal.

When attempting to open MediaSeal protected content, depending upon the protection level of the file, the MediaSeal Decryptor Client may ask you to enter a password to access the file. It may also automatically verify your access with a remote server and that you have the correct iLok License configured.

For MediaSeal Decryptor Client support, the latest information, tutorials and solutions, please visit the MediaSeal Support Portal. If you still require further information or assistance, please email the MediaSeal Support Team.

MediaSeal Support Portal

<https://mediaseal.fortiumtech.com>

MediaSeal Support Email

support@mediaseal.com