

MEDIASEAL® Decryptor Client – Quick Start Guide



May 2018

Version 3.7.1

FOR SUPPORT VISIT: mediaseal.fortiumtech.com



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MEDIASEAL DECRYPTOR CLIENT - QUICK START GUIDE 3.7.1

16 MAY 2018

1 TABLE OF CONTENTS

1	TABLE OF CONTENTS	3
2	REGISTER	4
2.1	MEDIASEAL ACCOUNT	5
2.2	ILOK ACCOUNT.....	6
3	DOWNLOAD	7
4	INSTALL	8
5	ACTIVATE	9
6	ALLOCATE	12
6.1.1	<i>Allocate License to Physical iLok</i>	12
6.1.2	<i>Allocate License to Computer</i>	12
6.2	LOGIN MACHINE LICENSE	13
6.2.1	<i>Set Initial Machine License Password</i>	13
6.2.2	<i>Login Machine License</i>	14
7	COMPLETE	15

2 IMPORTANT NOTICE

MediaSeal Software Update for GDPR Compliance

MediaSeal software has been updated to be compliant with the EU GDPR guidelines on data security

If you have previously used MediaSeal Decryptor Client software you will need to upgrade to the latest version, 3.7.1 (All prior versions of MediaSeal Decryptor Client software will no longer authenticate your files after the end of May 2018)

3 REGISTER

3.1 MEDIASEAL ACCOUNT

To use MediaSeal Decryptor Client (Multi Factor & Server + Multi Factor Authentication), you must have a MediaSeal Account.

If you do not have a MediaSeal Account, you will receive an email inviting you to register an account with MediaSeal.

Follow the link "Click Here to Register Your Details" in the email you received and complete the online registration.

If you have an existing MediaSeal Account, you can login anytime to update your details:

MediaSeal Portal

<https://gs.cloud.mediaseal.com/signin>

3.2 iLok ACCOUNT

To use MediaSeal Decryptor Client (Multi Factor & Server + Multi Factor Authentication), you must have an iLok Account. (MediaSeal Registration Portal provides an option to create a new iLok account if required)

MediaSeal Decryptor Client needs a MediaSeal Decryptor Client license to work. The MediaSeal Decryptor Client license is managed using iLok technologies.

(Note - You can use a single company iLok account for managing multiple MediaSeal Licenses)

As part of the registration you will be asked to enter your iLok Account. Enter your iLok Account.

If you do not have an account, you can click on the link to create a new iLok account.



An account will be created at iLok.com on your behalf.

You can manage your iLok account:

iLok Account

<https://www.ilok.com>

Last steps of your registration....

Hi

Before we can complete your MediaSeal registration we need to transfer a MediaSeal licence to a physical dongle called an iLok.

We have detected 1 existing iLok account(s) registered to your email address.

We can deposit a MediaSeal licence to this account now using the auto-detected account name below.

Use a found iLok Account

Please **choose** which iLok Account you would like to associate with your MediaSeal Licence

iLok Account Name

You can also create a new iLok account if you do not wish to use any of your existing accounts.

You can also use a different existing account that is not listed above.

Continue Registration

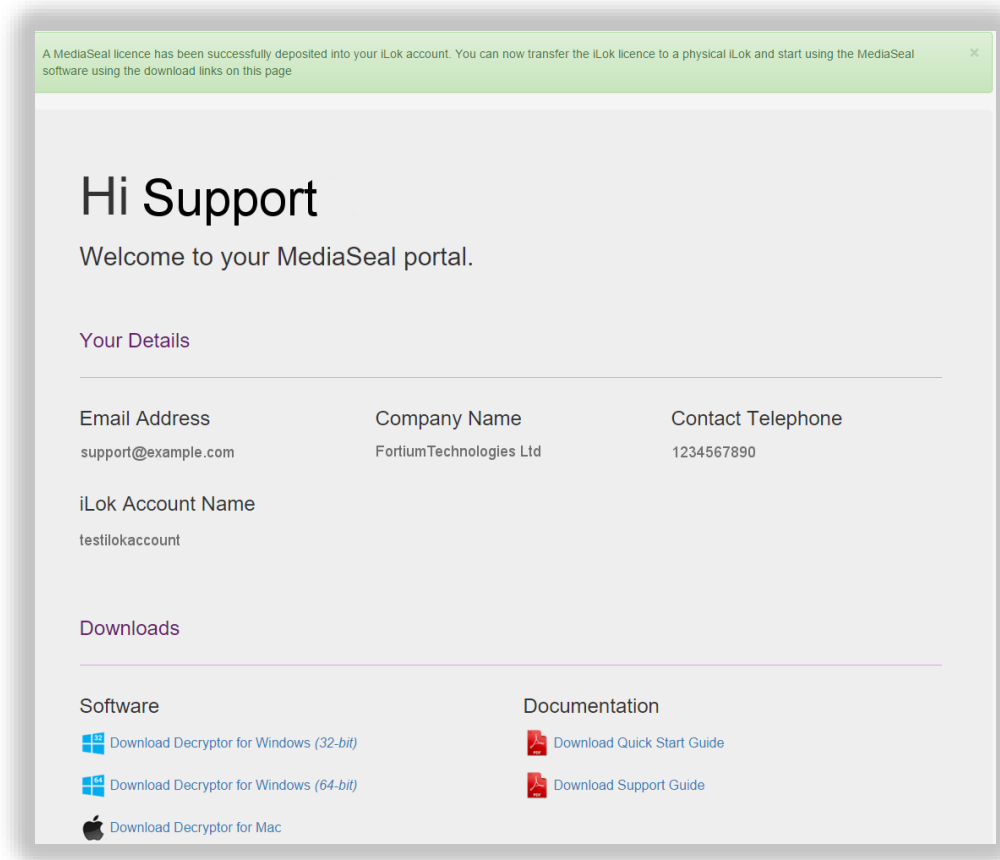
4 DOWNLOAD

After successfully registering on the portal you will be able to download the MediaSeal Decryptor Client software.

Download the software from the Software section that corresponds with your Operating System (OS).

If the software section is not visible, please contact the MediaSeal Support Team to activate.

MediaSeal Support Team
support@mediaseal.com



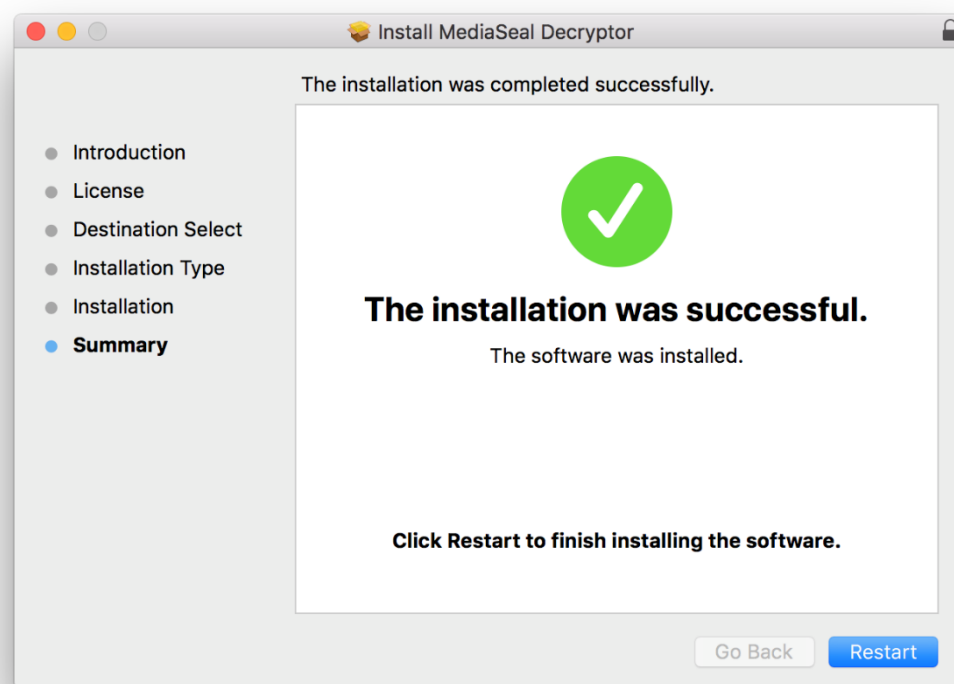
5 INSTALL

MediaSeal Decryptor Client will require you to restart the computer after installation.

Please save and close any open files before proceeding.

When the download is complete, launch the MediaSeal Decryptor Client Install package, the wizard will take you through the process of installing.

Once installation is completed, click restart to restart the computer.



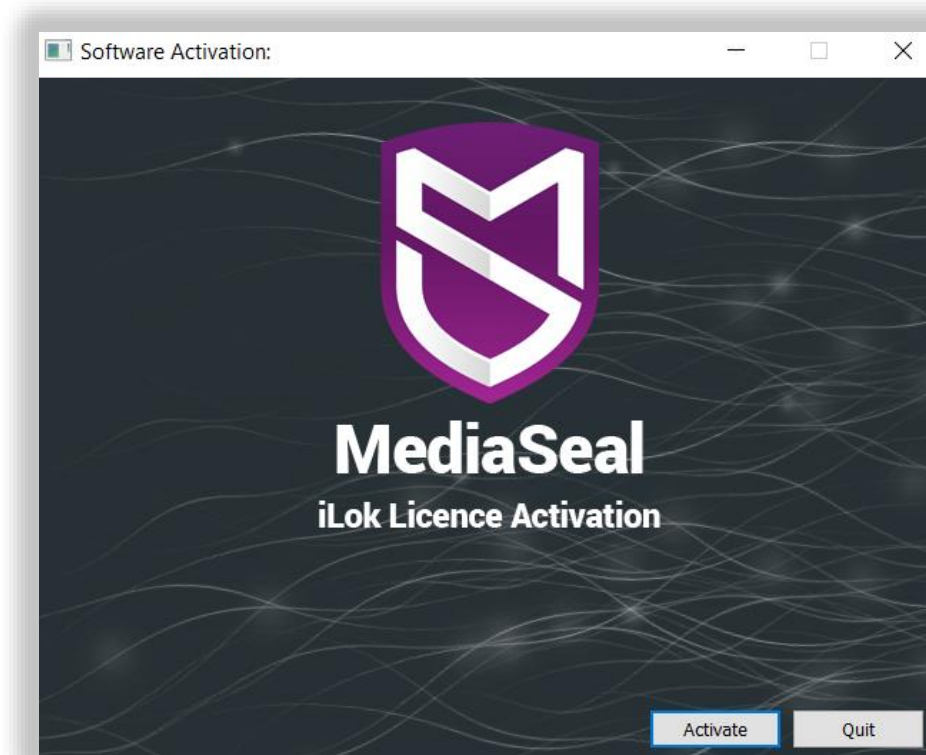
6 ACTIVATE

On first reboot, MediaSeal Decryptor Client will prompt you to activate your iLok license.

If the window does not appear, please follow the instructions below.



- Click the Decryptor Client Tray icon
- Click *Accounts*
- Click *Activate iLok license*



Enter your **iLok account** credentials.

- Enter your *User ID*
- Enter your *Password*
- Click *Next*



Forgotten iLok Credentials?

If you have forgotten your iLok account credentials:

- Click *Forgot Password or User ID?*

This will take you to <https://www.ilok.com/#!/recover> to recover your iLok credentials.



Once you have entered your iLok Credentials, a screen will display the licenses available to activate.

You will need to Select the MediaSeal Decryptor license

- [Click on MediaSeal Decryptor License](#)
- [Click Next](#)

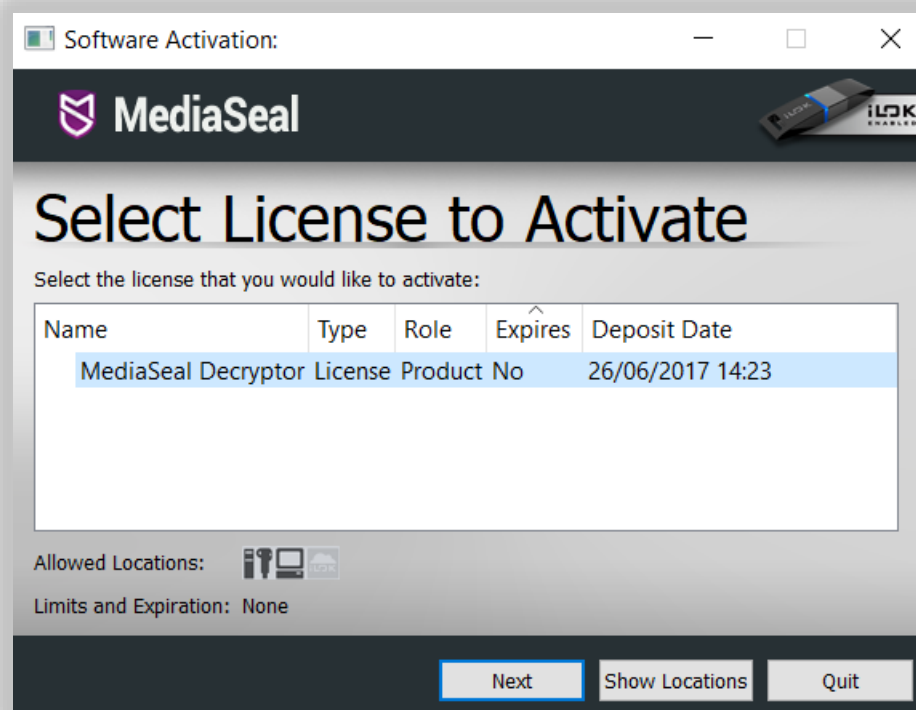


No MediaSeal Decryptor License?

If you do not have a MediaSeal Decryptor license available:

(The license may already be allocated. Please use iLok license Manager to de-allocate your MediaSeal Decryptor license back to your iLok account.)

Alternatively, please log back into the MediaSeal Portal and ensure that you have entered your iLok account.



MediaSeal Portal

<https://gs.cloud.mediaseal.com/signin>

7 ALLOCATE

You can allocate your MediaSeal Decryptor Client license to either a physical iLok or a computer.

- [Select Your Computer or Your iLok](#)
- [Click Next](#)



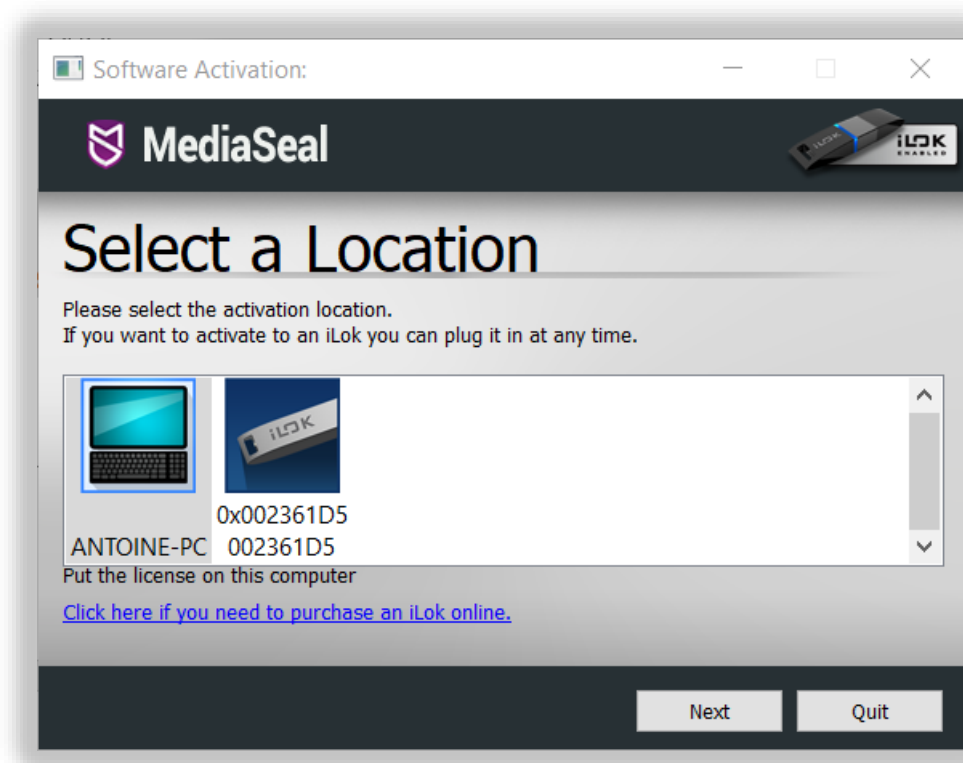
7.1.1 Allocate License to Physical iLok

Allocating the MediaSeal Decryptor Client license to a physical iLok enables you to access protected content on multiple computers where MediaSeal Decryptor Client is installed

7.1.2 Allocate License to Computer

Allocating the MediaSeal Decryptor Client license to a specific computer restricts accessing content to that specific computer. It should be used only if you do not have a physical iLok.

If you allocated your license to computer – please see [Login Machine License](#)



7.2 LOGIN MACHINE LICENSE

Please skip this section and go to **Complete** section if you allocated your license to a Physical iLok

If you allocated your MediaSeal Decryptor Client license to your computer, you will need to set a password.

Once you set a password, you will need to click “Login Machine License” and enter your machine license password each time you start MediaSeal Decryptor Client

7.2.1 Set Initial Machine License Password

To set the initial password for the machine license:



- Click on the *MediaSeal Decryptor Client*
- Click on *Set Machine License*
- Enter your Password
- Enter Verify your Password
- Click OK

MediaSeal

Machine License Registration

Please register a password to unlock the Machine based license

Password

Verify Password

Password requires one lower case letter, one upper case letter, one digit, 6-13 length, and no spaces.

OK Cancel

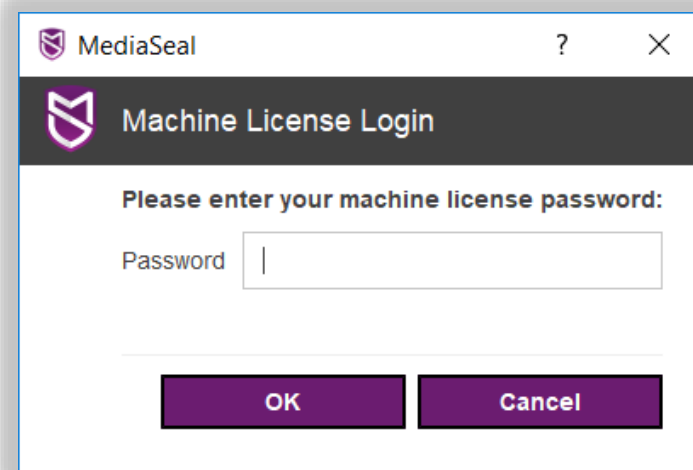
7.2.2 Login Machine License

You will need to “Login Machine License” and enter your machine license password each time you start MediaSeal Decryptor Client

To login to your machine license:



- Click the Decryptor Client Tray icon
- Click *Login Machine License*
- Enter your password
- Click OK



Don't forget to Login your machine password!

8 COMPLETE

Congratulations - The installation for MediaSeal Decryptor Client is now complete!



The MediaSeal Decryptor Client icon will turn from **grey** to **purple** to indicate the MediaSeal Decryptor Client has found a license on your iLok. You should now be able to continue to work as normal.

When attempting to open MediaSeal protected content, depending upon the protection level of the file, the MediaSeal Decryptor Client may ask you to enter a password to access the file. It may also automatically verify your access with a remote server and that you have the correct iLok License configured.

For MediaSeal Decryptor Client support, the latest information, tutorials and solutions, please visit the MediaSeal Support Portal. If you still require further information or assistance, please email the MediaSeal Support Team.

MediaSeal Support Portal

<https://mediaseal.fortiumtech.com>

MediaSeal Support Email

support@mediaseal.com